

# — RATES Season *2023 - 2024*



# ALL INCLUSIVE Shared Program



<div></div>	All Inclusive Shared Program (Rates in USD for foreign guests)	 1 Room			 Ensuite Bathroom			 Private Balcony				
		Low Season  Sep - Oct 2023 Apr - May 2024			Shoulder Season  1 Nov - 20 Dec 2023 21 Feb - 31 Mar 2024			High Season  21 Dec 2023 20 Feb 2024				
	Rates per person			SGL	DBL	CHD	SGL	DBL	CHD	SGL	DBL	CHD
	3 Nights program	2.490	1.930	1.370	3.910	2.990	2.180	4.050	3.090	2.260		
	4 Nights program	3.030	2.350	1.640	4.700	3.760	2.660	4.870	3.890	2.750		
	5 Nights program	3.740	2.890	2.060	5.650	4.710	3.410	5.850	4.880	3.540		
	CHD Rate conditions: minimum paid 2 DBL + 1 CHD or 1 SGL + 1 CHD (Child from 10 years or older)											

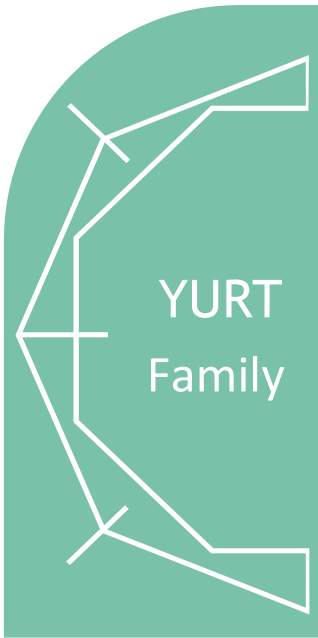
	All Inclusive Shared Program (Rates in USD for foreign guests)	 1 Room			 Ensuite Bathroom			 Private Balcony			 Outdoor Jacuzzi		
		Low Season Sep-Oct 2023 Apr - May 2024			Shoulder Season 1 Nov - 20 Dec 2023 21 Feb - 31 Mar 2024			High Season 21 Dec 2023 20 Feb 2024					
		Rates per person											
		SGL	DBL	CHD	SGL	DBL	CHD	SGL	DBL	CHD			
	3 nights program	2.740	2.120	1.510	4.310	3.290	2.400	4.460	3.410	2.490			
	4 Nights program	3.340	2.590	1.820	5.170	4.130	2.930	5.360	4.280	3.040			
	5 Nights program	4.120	3.190	2.260	6.220	5.190	3.760	6.450	5.370	3.890			
CHD Rate conditions: minimum paid 2 DBL + 1 CHD or 1 SGL + 1 CHD (Child from 10 years or older)													



# ALL INCLUSIVE Shared Program



All Inclusive Shared Program (Rates in USD for foreign guests)	 1 Room		 Ensuite Bathroom		 Private Balcony		 Outdoor jacuzzi		 loungeroom	
	Low Season Sep - Oct 2023 Apr - May 2024		Shoulder Season 1 Nov - 20 Dec 2023 21 Feb - 31 Mar 2024				High Season 21 Dec 2023 20 Feb 2024			
	Rates per person									
	SGL	DBL	SGL	DBL	SGL	DBL	SGL	DBL	SGL	DBL
3 Nights program	3.030	2.400	4.800	3.740			4.970	3.880		
4 Nights program	3.800	3.050	5.850	4.800			6.060	4.970		
5 Nights program	4.680	3.800	7.040	5.980			7.300	6.190		
CHD Rate conditions: minimum paid 2 DBL + 1 CHD or 1 SGL + 1 CHD (Child from 10 years or older)										



All Inclusive Shared Program (Rates in USD for foreign guests)	 2 Connected Rooms				 Ensuite Bathroom				 Private Balcony				 Outdoor jacuzzi			
	Low Season Sep - Oct 2023 Apr - May 2024				Shoulder Season 1 Nov - 20 Dec 2023 21 Feb - 31 Mar 2024				High Season 21 Dec 2023 20 Feb 2024							
	Rates per person															
	TPL	QDPL	DBL	CHD	TPL	QDPL	DBL	CHD	TPL	QDPL	DBL	CHD	TPL	QDPL	DBL	CHD
3 Nights program	2.120	1.820	2.120	1.060	3.290	2.800	3.290	1.640	3.410	2.900	3.410	1.700				
4 Nights program	2.590	2.270	2.590	1.280	4.130	3.610	4.130	2.070	4.280	3.740	4.280	2.150				
5 Nights program	3.190	2.790	3.190	1.590	5.190	4.530	5.190	2.600	5.370	4.690	5.370	2.690				
* Family Yurt conditions: Minimum paid 2 DBL+ 2 CHD (Child from 10 years or older)																









All Inclusive Shared Programs include

- Accommodation in Deluxe Yurt, Deluxe Yurt+Jacuzzi, Suite Yurt or Family Yurt depending on your request.
- Full board (buffet breakfast / lunch or box lunch / menu dinner).
- Open bar (house wines & standard liquors included; premium wines & liquors available with an additional cost).
- Daily shared excursions from our catalogue of included activities to Torres del Paine National Park and surroundings (excursions are subject to availability and weather conditions. Excursions are organized in groups of two Yurts minimum at guest arrival).
- Bilingual guides (Spanish / English).
- Entrance fee to Torres del Paine National Park.
- Regular and shared from and to Punta Arenas, Puerto Natales, Cancha Carrera or Cerro Castillo (transfer from and to El Calafate available with an additional cost).
- Transfer schedules are subject to changes without prior notice.

All inclusive shared programs don't include

- Phone calls.
- Laundry.
- Premium liquors and wines.
- Any other wine alternatives different from the house wine.
- Any other items not mentioned or extras.

Shared transfers

Transfer IN From:

Punta Arenas city  
Puerto Natales city  
Punta Arenas airport  
Puerto Natales airport  
Cerro Castillo

Transfer OUT from Patagonia Camp to:

Puerto Natales airport  
Punta Arenas airport  
Puerto Natales city  
Punta Arenas city  
Cancha Carrera

*\* Check transfer schedule in our Transfer in and Transfer out time table. Shared transfers with other guest of Patagonia Camp.*

*(Special booking conditions and payment policy applies for this High Season, check our cancellation policies).*

All Inclusive Private Programs include

- Accommodation in Deluxe Yurt+Jacuzzi, Suite Yurt or Family Yurt depending on your request.
- Full board (buffet breakfast / lunch or box lunch / menu dinner)
- Open bar.
- Private excursions from our catalogue of included activities to Torres del Paine National Park and surroundings (excursions are subject to availability and weather conditions). One external excursion is included
- Bilingual guides (Spanish / English).
- Entrance fee to Torres del Paine National Park.
- Private transfers from and to Punta Arenas, Puerto Natales, Cancha Carrera or Cerro Castillo.  
or El Calafate the transfer in or out will be included

All Inclusive Private Programs don't include

- Phone calls
- Laundry.
- Any other items not mentioned or extras.

General notes

- All rates are expressed in USD (american dollars).
- Rates in USD are tax exempt for foreigner guests not residents in Chile. To apply for a tax exemption guests must pay in USD and show their valid passport and tourist card upon the check-in.
- Rates are valid from September 1, 2023 to May 31, 2024. Check our opening / closing dates during opening / closing
- Child rate apply from 10 to 12 years old in additional bed sharing Yurt with their parents.
- Maximum 1 additional bed per Yurt.
- In order to give families the most enjoyable experience at Patagonia Camp, our hotel is recommended for children aged 10 years or older.
- Any extra expenses for delay in flight arrivals or cruises is out of the responsibility of Patagonia Camp.

- Excursions are subject to changes according to weather conditions and availability.
- Shared excursions will be organized in groups at guest arrival. Departures in groups of 2 Yurts minimum per excursion. Excursions with 2 guest are considered as private.
- For groups we require a preliminary rooming list to be sent 90 days before the group arrival. The final rooming list must be sent 40 days before the check-in date.
- Transfer schedules are subject to changes without prior notice according to national flights.
- Rates are subject to changes without prior notice

- During high season (December 21 to February 20) reservations for series (*series including small groups* and large groups) will not be available

# Reservations and Modifications policies



## Reservations

Reservations must be requested via email to: [jar@amazonadventures.com](mailto:jar@amazonadventures.com)  
For every booking made the customer will receive a confirmation number as back up on both sides. A booking is understood as confirmed only after receiving a written confirmation.

## Tentative reservation

Reservations without deposits will be consider as “tentative” until the payment is done. In case Patagonia Camp receives enquiries for the same dates of the “tentative” booking, we will get in contact with the client to ask for the deposit, and the client will have 5 working days to do the payment, otherwise Patagonia Camp can cancel the reservation without prior notice.

## Modifications

Modifications are subject to Patagonia Camp availability.  
Modifications must be requested via e-mail to: [jar@amazonadventures.com](mailto:jar@amazonadventures.com)

It is understood the reservation is modified only after receiving the confirmation change written.

## Modifications after the dead line

Patagonia Camp will make every effort to assist you if you wish to alter your arrangements, but it may not always be possible. Please note that if your request for an amendment is made within the cancellation periods detailed under our published Cancellation Policy, such an amendment may be treated as a cancellation and re-booking and the normal cancellation charges detailed will apply. Apply for amendments that involves a reduction in the number of persons, room nights and/or Yurts.

## For all booking we require the following information for each guest:

- Name
- Date of birth
- Citizenship
- Passport number
- Transfer IN/OUT contact place
- Nutritional requirements

## Availability enquiry

The confirmation of availability is given in written by email. This means that a Yurt is not consider booked or as a tentative reservation when availability is asked over the phone, Skype or Whatsapp. When Tour Operators ask for availability by phone, they must send a formal request via email to hold the Yurt as a tentative reservation or as a confirmed booking. Once the formal code is received via email, Tour Operators can confirm the availability to their clients; this is defined like this, due to bookings being very dynamic.

## Individual (1 to 4 persons / up to 2 yurts)

To make a reservation we require a deposit of 30% of the total reservation cost within 5 working days after the confirmation has been received.

The remaining balance must be paid 45 days before the check in. When booking within 45 days previous to the check in, the reservation must be paid immediately in full.

For reservations during High Season the remaining balance must be paid 60 days before to check in.

## Small groups (5 to 14 persons / between 3-7 yurts)

To make a reservation we require a deposit of 30% of the total reservation cost within 5 working days after the confirmation has been received. The remaining balance must be paid 75 days before the check in. When booking within 75 days previous to check in, the reservation must be paid immediately in full.

For reservations within the High Season the balance must be paid 105 days prior to check in.

## Large groups (15 or more people / 8 or more yurts)

To make a reservation we require a deposit of 30% of the total reservation cost within 5 working days after the confirmation has been received. The remaining balance must be paid 105 days before the check in. When booking within 105 days previous to check in, the reservation must be paid immediately in full. For all reservations staying during peak season from December 15 to January 15, special booking conditions, payment and cancellation policies apply, please check the table at the end of this document.

It is understood that any individual or group booking without the corresponding payment is a non-confirmed or tentative booking by the operator, in which case it may be cancelled according to Patagonia Camp’s needs, with prior notice to the operator, who will have 5 days to change the booking from tentative to confirmed status. If the operator does not confirm within 5 days Patagonia Camp will cancel the booking without notice.



# Cancellation and modificationsafter the dead line policies

Payment and cancellation conditions table for individual, small groups and large groups reservations.

Individuals 1 - 4 Persons / up to 2 yurts	Small groups 5 -14 Persons / between 3 - 7 yurts	Large groups 15 or more persons 8 or more Yurts	Fee to be applied
76 or more days before the check in	106 or more days before the check in	121 or more days before the check	Free of charge
75 - 45 before the check in day	105 - 75 before the check in day	120 - 105 before the check in day	30% of the total cost of the reservation
44 - 35 before the check in day	74 - 55 before the check in day	104 - 75 before the check in day	50% of the total cost of the reservation
34 - 0 before the check in day	54 - 0 before the check in day	74 - 0 before the check in day	100%ofthetotalcostofthereservation
No show	No show	No show	100%ofthetotalcostofthereservation

Important Note: *All extra expenses that can occur in the event a programed tour should be cut short or extended, as compared to the originally paid-for tour, for reasons not imputable to Patagonia Camp such as weather conditions, bridge blocks, border crossing, natural disasters, pandemics, riots, etcetera; are to be borne by the travelers. In this case Patagonia Camp will not be held liable to pay compensations or refunds of any sort, and therefore is suggested to visitors purchase travel insurance covering this type of events.*





# Cancellation and modificationsafter the dead line policies

Cancellation policies for individual and small group bookings during High Season (between 21 December 2023 and 20 February 2024)

Individuals 1 - 4 Persons / up to 2 yurts	Small groups 5 -14 Persons / between 3 - 7 yurts	Fee to be applied
106 or more days before the check in	121 or more days before the check	Free of charge
105 - 75 before the check in day	120 - 105 before the check in day	30% of the total cost of the reservation
74 - 55 before the check in day	104 - 75 before the check in day	50% of the total cost of the reservation
54 - 0 before the check in day	74 - 0 before the check in day	100% of the total cost of the reservation
No show	No show	100% of the total cost of the reservation

Important Note: *All extra expenses that can occur in the event a prograded tour should be cut short or extended, as compared to the originally paid-for tour, for reasons not imputable to Patagonia Camp such as weather conditions, bridge blocks, border crossing, natural disasters, pandemics, riots, etcetera; are to be borne by the travelers. In this case Patagonia Camp will not be held liable to pay compensations or refunds of any sort, and therefore is suggested to visitors purchase travel insurance covering this type of events.*

